



KEEPING YOUR CARD SECURE

Financial technology companies, like Mastercard put security at the highest levels of importance. They create the newest technology in place to protect customer and transaction information, even offering Zero Liability coverage in case your account is used fraudulently. However, there are also some simple things you can do to help ensure your money is always protected:

Tips to keep your card secure:

- Monitor your balance frequently and report any unauthorized purchase immediately.
- Keep your 16-digit account number and the customer service phone number, located on the back of your card, in a safe place at home.
- Never leave cards or PINs in sight. Choose a PIN that isn't obvious to others and never write it on a card.
- Don't lend your card to anyone.
- Change passwords and PINs periodically.
- If someone calls you saying they need personal or account information, hang up and call the phone number on the back of your card.



When using your card in person:

- Make sure no one is watching when entering a PIN at an ATM
- Keep an eye on your card during transactions and get it back as quickly as possible.



When using your card online:

- Make sure purchases via any websites have a security icon displayed in the corner — a “closed lock” or “unbroken key.”
- Be cautious about emails and questionable websites asking for disclosure of sensitive financial information. Don't click on links from suspicious emails.
- Make use of general computer protections, firewalls and software that guard against viruses.
- Don't conduct transactions over public WiFi or open internet connections not protected by a password.



Take advantage of the latest technology:

- Use improved technologies like chip, contactless payments, or mobile phone applications to avoid putting physical cards in the possession of someone else.

About Master Your Card

Master Your Card is a community empowerment education program sponsored by Mastercard, that works with committed partners nationwide to bring information about the benefits of electronic payments technology for underserved communities to build brighter financial futures. The program has facilitated presentations and workshops in numerous cities around the country, provided financial education to tens of thousands of students and reached millions through partners' initiatives and education materials.